



## Special Needs Form

E-mail: \_\_\_\_\_

Telephone: \_\_\_\_\_

We look forward to welcoming you on your cruise with us.

In order to ensure that you have the best experience possible, can you please advise us of any special needs or dietary restrictions by completing the following Special Needs Form.

The information you provide will assist us, so far as is reasonably possible, in catering for any special needs you may have on your vacation with us. We will share such information only as required in order to fulfil that objective with, for example, certain crew members e.g. housekeeping staff. Where necessary we will also share such information with certain third parties e.g. airlines, ground transportation, land-based hotels and shore excursion providers. Such disclosure may include transfer of your information outside the EU where different rules apply to the use of personal data. In such circumstances we shall ensure that such providers meet the highest standards of data privacy.

You can read our global privacy policy on any website operated by us (e.g. [www.royalcaribbean.com/privacy](http://www.royalcaribbean.com/privacy)). This sets out your rights to access, rectification and erasure of your data and contact details for a revocation of your consent.

I have read and understood this consent declaration and confirm that:

- |  |     |    |
|--|-----|----|
| (1) I consent to the processing of sensitive personal data to cater for my special needs   | YES | NO |
| (2) I consent, as required to the transfer of my sensitive personal data outside of the EU | YES | NO |

We need to know at least 30 days prior to sailing (60 days if you are requesting American Sign Language interpreting services) to make these arrangements. If it is within 30 days, please submit the form and we will make a reasonable effort to accommodate your request. If there is a request not listed on this form, please use the OTHER field to make your request.

### Mobility

Wheelchair assistance at the pier

Cannot ascend/descend steps into a bus/motor coach

**Note:** Accessible transportation (with either a lift or ramp) will be provided if you are a Cruise tour guest or have purchased cruise only transfers. Accessible transportation may be limited or not available outside the U.S.

### Mobility Equipment

**Please complete all dimensions so we may ensure that your device can be accommodated in the stateroom and if applicable, for transfers and shore excursions.**

Are you bringing a...	Is it...	Battery type?	Equipment Dimensions	Combined Dimensions
<input type="checkbox"/> Manual wheelchair <input type="checkbox"/> Power wheelchair <input type="checkbox"/> Mobility Scooter	<input type="checkbox"/> Folding <input type="checkbox"/> Non-folding	<input type="checkbox"/> Gel <input type="checkbox"/> Dry	Width: ____ Length: ____ Height: ____ Weight (lbs): ____	<b>(Guest &amp; Equipment)</b>  Height: ____ Weight (lbs): ____

**Note:** At certain ports of call, gangway and tender conditions may make it difficult for equipment to be taken on or off the ship. Power wheelchairs and mobility scooters may not be taken on tenders unless roll-on capability is available. For more information see [www.RoyalCaribbean.com/TenderAccess](http://www.RoyalCaribbean.com/TenderAccess)

**Please note that any wheelchair or scooter must be stored inside the stateroom.**

**The width of the doorway on our standard staterooms can be a minimum of 23 inches/58 cms.**



## Special Needs Form

Guest's Name: \_\_\_\_\_

Reservation ID: \_\_\_\_\_

### Written Attestation for Accessible Stateroom

If you are booked in an accessible stateroom, please sign below:

*I require an accessible stateroom because I have a mobility disability or other disability that requires the use of the accessible features that are provided in the stateroom.* Signature: \_\_\_\_\_

### Stateroom Accommodation (on the ship)

- Raised toilet seat                       Shower stool                       Commode chair (non-motorized)  
 Refrigerator in your stateroom       Sharps container for syringes

### Hotel Room Accommodations (for any pre/post-cruise hotels and Cruisetours, based on availability)

- Accessible hotel room with roll-in shower                       Accessible hotel room with tub

### Dialysis

- Require *Peritoneal Dialysis*. Supplies delivered by an outside vendor.

Vendor Name / Phone Number / Fax Number \_\_\_\_\_

**Note:** If you require hemo-dialysis, please contact our Access Department for assistance.

### Accessible Shore Excursions

- Would you like to book accessible shore excursions?       Yes       No

If yes, contact our Accessible Shore Excursions team at [shorexaccess@rccl.com](mailto:shorexaccess@rccl.com) to arrange your excursions.

- Can you do minimal walking?       Yes       No      Distance: \_\_\_\_\_

- Are you traveling with a companion who can assist you?       Yes       No

- Are you able to transfer from wheelchair to a seat?       Yes       No

**Note:** The above information will be passed along to our Accessible Shore Excursions team. Be sure to complete the Equipment Section above so we can ensure the tour operator will be able to accommodate your device.

### Medical Equipment

- Bringing CPAP onboard (distilled water and extension cord will be provided)

- Bringing hospital bed onboard                       Hospital bed delivered by an outside vendor  
 Vendor Name / Phone Number / Fax Number \_\_\_\_\_

- Bringing oxygen onboard                       Oxygen delivered by an outside vendor  
 Vendor Name / Phone Number / Fax Number \_\_\_\_\_

- Bringing a recliner                       Recliner delivered by an outside vendor  
 Vendor Name / Phone Number / Fax Number \_\_\_\_\_

- Bringing ventilator onboard                       Ventilator delivered by an outside vendor  
 Vendor Name / Phone Number / Fax Number \_\_\_\_\_

### Low Vision / Blind

- Large Print menus and daily activity planners                       Blind                       Low Vision  
 Preferred front row seating for shows in Main Theatre, Studio B, Aqua Theatre and other venues



## Special Needs Form

Guest's Name: \_\_\_\_\_

Reservation ID: \_\_\_\_\_

### Hard of Hearing / Deaf

---

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Sign language interpreting services | <input type="checkbox"/> TTY (teletypewriter) in stateroom<br>(and hotel room in U.S. only) | <input type="checkbox"/> Stateroom visual-tactile alert<br>system for door knocking, smoke<br>detector and telephone ringing |
| <input type="checkbox"/> American Sign Language (ASL)        | <input type="checkbox"/> Assistive Listening Device   |  |
| <input type="checkbox"/> Tactile                             |   |  |

**Policies:** Requests for American Sign Language (ASL) interpreting services should be made at time of booking, but no later than 60 days prior to sailing. Requests are subject to availability of interpreters. Services are provided on cruises to and from the U.S. and Canada. Please note SSP (Support Service Provider) services are not provided.

### Autism / Developmental Disabilities

---

- Autism                       Developmental Disability

### Medical Related Dietary Requests

---

- Vanilla Ensure® Qty \_\_\_\_ cans (8-fl oz)

**Note:** We carry lactose free milk, soymilk, and almond milk onboard and is available upon request.

### Service Dog

---

- Bringing a service dog                       Breed: \_\_\_\_\_  Tasked trained to perform: \_\_\_\_\_

### OTHER Disability Related Needs including Allergies (food and non-food related)

---

Please note we are unable to guarantee an allergy-free environment; however, we can make reasonable accommodation(s) for your allergies. **Not all disability and dietary requests may be able to be accommodated.**

---



---



---

**IMPORTANT NOTE FOR CRUISETOURS GUESTS** – Please note Canadian CruiseTours are not wheelchair accessible. Therefore, we will not be able to accommodate guests who are full-time wheelchair users. If guests can take several steps to get into the motor coaches a can maneuver in a standard hotel room (instead of an accessible room), they may be accommodated.